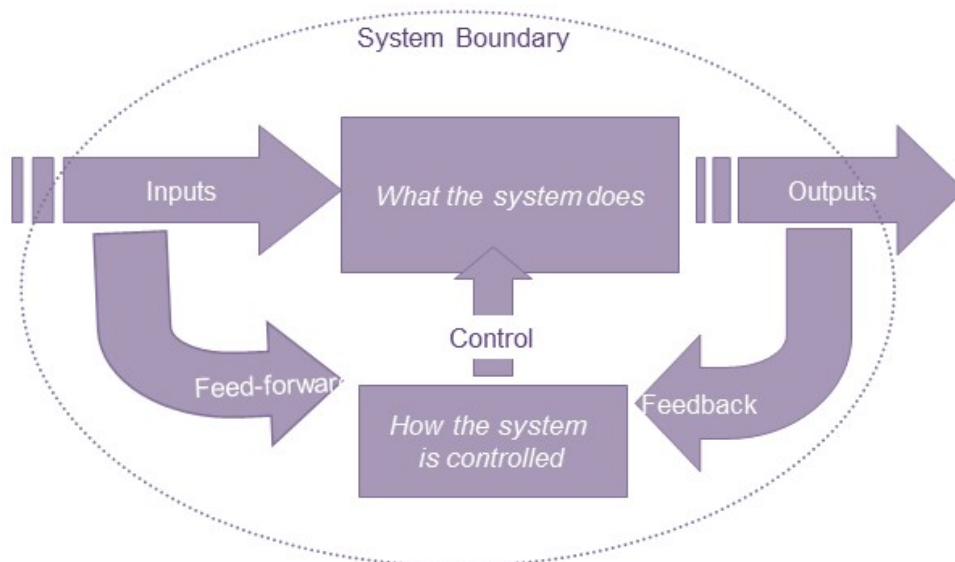


S1.1: Introduction to Systems Analysis

You should get yourself into pairs for today's activities (group of 3 max) and discuss your answers to the questions with your partner. Your tutor will facilitate a whole class discussion during the session to discuss your answers, and your group may also be asked to present these to the rest of the class.

1. Read the Amy's Cupcakes case study carefully (on Blackboard). Within your groups identify and make a list of the following aspects of the business:
 - a) The different parts to the system.
 - b) The processes that are happening within the business.
 - c) The people (roles) involved.
2. Use the model below to discuss how the elements (input, output, control, etc.) are relevant to a business/organisation/system that you are familiar with:



3. Find 3 examples of IT development failures – can you tell/see/explain why they failed?
4. Why are diagrams and models an important aspect of an analyst's work?
5. Why is it important to document everything you do as a systems analyst?
6. Please complete the CO1111 Module Evaluation on Blackboard
7. Spend any remaining time in the lab familiarising yourself with Microsoft Visio. This is a piece of software we will be using extensively within the module.